

# Land Title Identity Verification



A face to face ID check is a standard requirement for real estate transactions in Australia.

ZipID will come to you and complete this requirement quickly and securely.

AUTHORISED AGENT OF

BUSINESS CODE FOR BOOKING

## Book your ID check in under 2 minutes

- 1 Go to [zipid.com.au](http://zipid.com.au)
- 2 Enter the Business Code above
- 3 Choose a time and place that suits you
- 4 Relax knowing we will come to you (home or work)



## Don't wait in line, *we come to you.*

We can visit you at home or work at a time convenient to you.

Bookings available Monday to Friday and **Saturday.**

No other ID check is required.



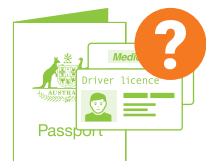
CONVENIENT ID CHECK  
IN 5 MINUTES



WE SECURELY PROTECT  
YOUR PERSONAL INFORMATION



AUTHORISED  
ID CHECK SPECIALISTS



FOR HELP VISIT [ZIPID.COM.AU](http://ZIPID.COM.AU)  
OR CALL US ON 1300 073 744

See back for more details

# Frequently asked questions

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## Why is an ID check required?

The rules governing property transactions require every party to a transaction to have their identity verified. This helps to ensure trust and safety by protecting all parties against fraud.

## I haven't had to do this before. Why now?

An ID check may not have been a requirement the last time you bought or sold a property. The current regulations require that the identities of all parties are verified for all new property transactions.

## Who is ZipID?

ZipID is a specialist Identity Agent authorised to conduct your ID check. We assist hundreds of law firms, conveyancers and banks around the country with carrying out approved ID checks for property transactions.

## How long will the appointment take?

Your ID check takes less than 5 minutes. The appointment will be conducted by a specially trained ZipID representative from Toll Fast using ZipID's secure technology.

## Does ZipID come to my suburb?

ZipID is available in most metro areas and suburbs. You can check if your suburb (work or home) is covered at [zipid.com.au](http://zipid.com.au).

## What ID documents are required?

Specific combinations of original government issued ID documents are required. The most common eligible combinations are:

- ▶ Australian passport + Australian drivers licence; or
- ▶ Australian drivers licence + birth certificate + Medicare card.

Our online booking form at [zipid.com.au/book](http://zipid.com.au/book) will step you through what you require.

## Are copies of ID documents acceptable?

No. It is a requirement that the ID documents must be originals and not copies (including certified copies).

## What if the ID documents are expired?

Australian passports expired by less than 2 years are acceptable. Otherwise, if your ID documents have expired or will be expired at the time of your appointment you will need to have them reissued.

## Will you take my photo?

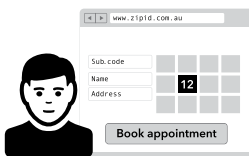
Yes. This helps demonstrate that you are the same person as shown in your photo ID documents.

## How are my identity details protected?

ZipID respects your privacy and securely protects all of your personal information. Please view our privacy policy at [zipid.com.au/privacy](http://zipid.com.au/privacy).

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## How does ZipID work?



- 1 You book and pay for an appointment at a time and place that suits you (home or work).



- 2 Our mobile representative meets you and performs the ID check – takes less than 5 minutes.



- 3 Your conveyancer or solicitor receives a secure verified ID report from us.

Have more questions or need help? Visit [zipid.com.au](http://zipid.com.au)

